

PROVISIONS OF THE WEBSITE INQUIRIES PRIVACY POLICY

1.1. When you submit an inquiry on the Website, to be able to reply to your questions, the Controller collects and processes your name, e-mail address, telephone number, subject, and comment/message. These personal data are processed on the basis of the consent you have expressed by active action of sending the inquiry. If you do not provide these personal data, the Controller will not be able to reply to your inquiry in the “Contacts” section.

1.2. The retention period for the personal data provided in the inquiry is 12 months. If a legal dispute is initiated or is likely to arise in connection with the inquiry, the Controller may retain the data for a longer period until the statutory time limit for lodging a complaint or claim has expired and/or the decision has become final and binding.

The data of the person submitting the inquiry shall be used by the Controller only for the purpose of properly and objectively handling the inquiry, providing the necessary information, answering questions, dealing with requests or claims. Inquiry data may also be analysed by the Controller to improve the quality of its business activities and the